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Future of Innovations Waiver and IDD System Design

November 21, 2014, 1:00 PM – 4:00 PM

Location: Clark Building – Dorothea Dix Campus: Conference Room
Meeting Minutes

Overview of NC Innovations Services Definitions

Goals of the innovation waiver:

- To value and support waiver participants to be fully functioning members of their community.
- Engage in a purposeful day of their choice and achieve their life goals.
- To ensure the wellbeing and safety of the people served.
- To increase opportunities for community integration through work, life-long learning, recreation and socialization
 - There are many goals and want to make sure they are all in the waiver
 - Don't want to be dependent on service system
 - All services are of quality

Categories of Services

- **Living: "Choose where I live"**
 - **In- home**
- Current: Currently have 3 distinct services that teach skills, after assistance, and provide supervision
- Purpose: Combine the 3 services into 1 service definition named Integrated Supports to mirror the natural flow of a person's day
 - **Residential**
- Current: Service that teaches skills, provides assistance, and supervision in a provider owned home
- Proposed: Based on feedback received

Questions and Concerns:

- Provide teaching and supervision
- Supported living would be provided in the home

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- Are you thinking about the difference between children and adults? “Yes” children are being thought of

Questions and Concerns:

- Provided in 3-6 bedrooms depending on the space
- Choices are limited, it's like your choice is not a choice
- Issues with closed networks
- **Community Transition**
- Current: Supports that assist a person with moving from a provider operated home into a home of their own
- Proposed: Based on feedback received
 - **Respite**
- Current: Relief for primary caretakers
- Proposed: Based on feedback received

Questions and Concerns:

- Overnight rate
- People to cover weekends
- Least restricted services to be used
- This is the service that keep families together
- Number one thing the B3 dollars are spent on
- Number one services families want
- Hard to find workers
- Low paying rate

- Crisis: “I will be safe in my community”

- **Crisis Support**
- Current: Tiered approach which includes in home or facility based crisis intervention and support to prevent hospitalization.
- Proposed: Based on feedback received

Questions and Concerns:

- How to pay
- NC START model is really big
- NC START is not state funded it's waiver funded

- **Supportive Living:**
- Proposed: Supported living would be a new service to mirror the natural flow of a person's day in their own home or apartment

Questions and Concerns:

- Have other state rates been looked at
- Will provide a lot more stability
- Decrease jumping from one provider to another

- Day: “Choose how I spend my day”

- **Day Support**

- Current: Facility/ Community based service that teaches self-help, socialization, presentational, and adaptive skills
- Proposed: Based on feedback received

Questions and Concerns:

- Developmental day is for children more so like after school
- Focus more on children for developmental day plan
- Service must originate
- Day support is facility based
- **Supported Employment**
- Current: Service that provides assistance in choosing, acquiring, and maintaining competitive employment
- Proposed: Based on feedback received

Questions and Concerns:

- Provide the service for qualified work force
- Connected with at least min. wage
- Need to be competitive

• Community: “Choose what I do in my community”

- **Community Guide**
- Current: Provides support to promote self-determination, increase independence and assist the individual in developing social networking and connections with the community.
- Proposed: Based on feedback received
 - **Community Networking**
- Current: Individualized day activities that assist in promoting participation in community life while developing natural supports in integrated settings.
- Proposed: Based on feedback received

Questions and Concerns:

- What the system should move towards
- Embed a person in the community

• Self-Direction: “Manage my services”

- **Individual goods & services**
- Current: Supports for individuals to direct their own services by managing payroll activates and allowing for the flexible purchase of needed goods and service
- Proposed: Based on feedback received

Questions and Concerns:

- Complex
- Education about overhead

○ **Financial Supports**

- This also reflects Individual goods and services

• Education: “Access to support for growth”

- **Natural Supports Education**
- Current: Services teaches families consumers about IDD and natural supports. Provides education on intervention strategies, natural supports networks, and equipment and supplies
- Proposed: Based on feedback received

Questions and Concerns:

- Need to be more easily assessable
- **Specialized Consultation**
- Current: Services provides assistance and education to families, consumers, and supports staff about specialty topics to support long-term consumer needs. Specialty Topics: Speech, Physical, Occupational, Recreational, Nutritional, Behavioral needs, Medical needs, and Etc.
- Proposed: Based on feedback received

Questions and Concerns:

- Include “START”, train coordinators
- **Equipment: “To have the adaptive supports I need to live in my community”**
 - Assistive Technology Equipment & Supplies
 - Home Modifications
 - Vehicle Modifications
- Current: Supports for needed adaptations to be made to the home environment or vehicle owned by the individual/ family to ensure accessibility, along with supports for needed supplies/ equipment that is used to increase, maintain, or improve overall functioning
- Proposed: Based on feedback received

Questions and Concerns

- Annual limit not a lifetime
- Support services